

Key Performance Indicators

Number of customers*

259 m



Revenues

€42.3 bn



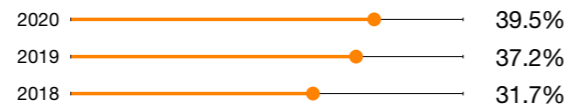
Operating income

€5.5 bn



Share of IT services in the Orange Business Services revenue mix

39.5%



Number of homes connectable to very high-speed broadband

48.3 m



Number of 4G customers in Africa and the Middle East

33 m



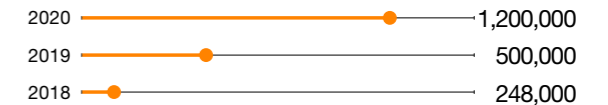
Number of active Orange Money customers

21.9 m



Number of Orange Bank customers in Europe

≈1.2 m



Growth in the Group's mobile data traffic

50%



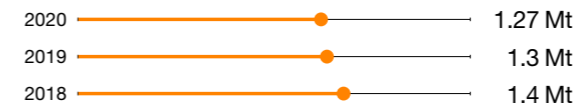
Percentage of management network** roles held by women (Group)

31.1%



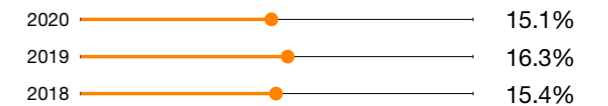
Scope 1 and 2 CO₂ emissions (in millions of metric tons)

1.27 Mt



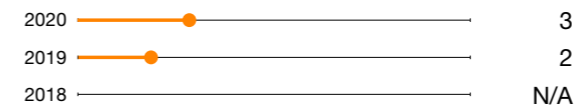
Percentage of mobiles collected as a proportion of the number sold by Orange in Europe

15.1%



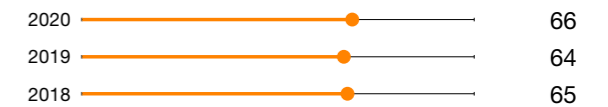
Number of Orange Digital Centers

3



Position in the BrandZ Top 100 most valuable global brands

66th



* 2018 and 2019 data was adjusted following a change in the way access lines are counted.
** See page 132 for definition.